

GENERAL TERMS AND CONDITIONS FOR ULTIMA VEZ VZW WORKSHOPS

1. Payment terms

There are two types of workshops: workshops without selection and workshops with selection. The payment procedure differs depending on the type of workshop.

Workshops without selection

For workshops without selection, participants register directly via the website. The registration fee is paid immediately upon registration.

Registrations close on the stated registration deadline.

The workshop will take place provided that the minimum number of participants is reached by the registration deadline.

After the registration deadline has passed, the participant will receive a confirmation by e-mail stating whether the workshop will take place.

Please do not book any flights or accommodation before receiving this confirmation. Ultima Vez vzw cannot be held liable for any travel or accommodation expenses incurred.

If the minimum number of participants is not reached and the workshop cannot take place, the registration fee paid will be refunded.

Workshops with selection

For workshops with selection, participants must first apply. The selection takes place before payment.

The application must be submitted before the stated deadline via the indicated registration form.

Selected participants will receive a confirmation email after the selection procedure, containing the payment instructions and deadline.

Please do not book any flights or accommodation before receiving this confirmation. Ultima Vez vzw cannot be held liable for any travel or accommodation expenses incurred.

The registration fee must be paid before the payment deadline. Participants who have not paid by this deadline cannot participate.

2. Cancellation and refund

Upon cancellation up to 7 days before the start of the workshop, the registration fee will be refunded, less any bank charges, provided that the participant finds a replacement participant who takes their place and meets any applicable participation requirements. The refund will only be made after the registration fee of the replacement participant has been received.

From 7 days before the start of the workshop, cancellations are no longer refundable.

In the event of illness or accident before the start of the workshop, the participant will receive a voucher for participation in a subsequent workshop, provided an official doctor's certificate is submitted.

In the event of illness or accident after the start of the workshop, the registration fee is not refundable.

In the event of partial participation, regardless of whether the participant knows in advance that they will be unable to attend all days or is absent for one or more days during the workshop, the full registration fee remains due and no partial refund will be provided.

3. Liability and insurance

Participation in the workshop is voluntary and on an independent basis. The participant declares that they are aware of the physical and/or material nature of the activities and participate at their own responsibility.

Within the limits of applicable law, Ultima Vez vzw cannot be held liable for bodily or material damage incurred by the participant during the workshop, except where such damage results from an error or negligence for which Ultima Vez vzw can be held legally liable.

The participant is responsible for taking out appropriate personal insurance, including insurance covering any bodily accidents and/or material damage during the workshop.

Before the start of the workshop, each participant will be asked to sign a document stating that they have read and understood these terms and the liability arrangements.

4. Image material

Photos and/or other visual material may be taken during the workshop.

The participant will be separately asked to indicate whether consent is given to Ultima Vez vzw to use visual material in which the participant appears for communication and promotional purposes, including social media.

This consent is requested separately and expressly and may be refused by the participant.

5. Change of teacher due to force majeure

If the teacher announced in advance is unable to attend due to force majeure and this is known in advance, Ultima Vez vzw will make every effort to find another suitable teacher.

Participants will be informed in advance and will, in that case, have the possibility to cancel their registration.

Upon cancellation as a result of such a change, the registration fee will be refunded, less any bank charges.